



## LIMITED LIFETIME WARRANTY

**Residential Installations:** HANS KRISTOF provides the following warranties on its products to the original purchaser, installed in a residential application. This warranty is effective for all faucets sold after January 1, 2009.

A Limited Lifetime Warranty is provided on all mechanical parts to be free from manufacturing defects in materials and workmanship under normal use for as long as the original purchaser owns their home. Exterior finish is not covered under any warranty.

At its option, HANS KRISTOF will repair or replace any part or finish that proves to be defective in material and/or workmanship under normal installation, use and service.

To obtain warranty repair or replacement the faulty part or product is to be sent along with proof-of-purchase (original sales receipt). A repair warranty claim can be made by the original consumer purchaser by calling: (678) 622 - 67 08

Please allow 7 to 14 business days for warranty processing. Customer pays all shipping charges.

This warranty is extended to the original consumer owner, but does not cover installation or any other labor charges and shall not apply to any products or parts of products which have been:

- a) Repaired by unqualified persons or not using original HANS KRISTOF spare parts or altered in any manner unless previously authorized in writing by HANS KRISTOF; or
- b) Damaged as a result of misuse, negligence, accident or faulty installation or maintenance; or
- c) Installed or used in a manner contrary to HANS KRISTOF 's printed instructions; or
- d) Damaged by the effects of dirt, lime scale or aggressive cleaners.

This is the exclusive warranty by HANS KRISTOF, which does not make any other warranty of any kind, including the implied warranty of merchantability.

This warranty excludes all industrial, commercial, and business usage whose purchasers are extended a one (1) year limited warranty from the date of purchase, with all other terms of this warranty. (See following for commercial installations.)

**Commercial Installations:** HANS KRISTOF warrants its products installed in a commercial application to be free from manufacturing defects for a period of one (1) year from the date of acquisition by original owner. Replaced products or parts are warranted only for the period remaining under the initial warranty.

**THIS WARRANTY IS LIMITED SOLELY TO THE ABOVE AND THIS WARRANTY AND ANY WARRANTIES IMPLIED BY STATE LAW WILL APPLY ONLY FOR THE APPLICABLE WARRANTY PERIOD SPECIFIED HEREIN. ALSO, HANS KRISTOF WILL NOT BE LIABLE FOR ANY LOSS, DAMAGE, EXPENSE OR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, WHETHER BASED ON WARRANTY, CONTRACT OR NEGLIGENCE AND ARISING IN CONNECTION WITH THE SALE, USE OR REPAIR OF THE PRODUCT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF CONSEQUENTIAL DAMAGE OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. UNLESS OTHERWISE CONTRARY TO STATE LAW GOVERNING THE PURCHASE, HANS KRISTOF'S LIABILITY WILL NOT EXCEED THE CONTRACT PRICE FOR THE PRODUCT CLAIMED TO BE DEFECTIVE OR UNSUITABLE.**